



Registered Office:

Grayscroft Coaches, 15A Victoria Road, Mablethorpe, Lincolnshire, LN12 2AF

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www.grayscroft-coaches.co.uk

Company Registration no: 842789 VAT Reg No: 127900673

- Day Excursions
 - Holiday Tours
 - Coach Hire
- 8 - 83 seats available to hire



Grayscroft School Bus Pass Terms & Conditions

Validity

Bus passes can be purchased on either a termly or yearly basis. Pass expiry date shall be clearly displayed on the front of the pass and must be reported to Grayscroft Coaches if this date becomes defaced or unreadable. Any student caught using an expired bus pass will have it confiscated and be charged the daily fare.

Student Behavior & Pass Usage

Passengers must present their pass to the driver each time they board the vehicle. Failure to do so may result in the daily fare being charged. No refunds will be given for daily fares charged if the pass is not produced.

All passengers on our vehicles are expected to behave in a calm and courteous manner to fellow passengers and our staff. If passenger behavior falls below these expected levels Grayscroft Coaches reserves the right to impose a travel ban. No refund for travel costs accrued during the duration of the ban will be refunded.

Should any passenger be caught sharing their pass with fellow students, Grayscroft Coaches reserves the right to confiscate the pass and impose a short-term travel ban.

Lost/Damaged Passes

Lost or damaged bus passes must be reported to Grayscroft Coaches immediately. A fee of £5 will be charged for the replacement pass.

Fares & Refunds

The bus pass fares stated at time of purchase are fixed for the academic year and will not be affected by any potential future fare increases within that academic year.

In the event your child is ill, fails to attend, is either suspended or excluded from school, if you leave the area or the child changes school, unfortunately we do not offer any refunds but may be transferrable where possible.

If the school contract is terminated by ourselves or Lincolnshire County Council, we will refund any outstanding balance.

